



Quarterly Newletter | Edition 01 | JULY - SEPT | 2025





Dr. Aminah Zawedde
Permanent Secretary,
Ministry of ICT
& National Guidance

Welcome Note

On behalf of the Ministry of ICT & National Guidance, I am pleased to welcome you to the inaugural edition of MoICT&NG Catchup, our quarterly newsletter. This newsletter is designed to keep you informed about Uganda's inspiring journey toward a digitally inclusive, innovative, and productive future.

Since liberalizing Uganda's ICT sector in the mid-1990s, remarkable progress has been made. Today, Uganda boasts 44.3 million active mobile subscriptions and 16.5 million mobile internet users, supported by over 56,000 kilometers of optic fiber infrastructure. Mobile money adoption continues to drive financial inclusion, with 34.6 million active users, fueling economic growth and empowerment.

Guided by our Digital Transformation Roadmap, efforts to expand digital literacy, promote e-government services, foster innovation, and strengthen cybersecurity remain at the forefront of our agenda. As we approach the critical 2025–2026 election cycle, we are also committed to safeguarding the responsible use of digital platforms to prevent misinformation and cyber threats, thereby protecting national cohesion and stability.

Through this newsletter, we will highlight key milestones, initiatives, and transformative projects that demonstrate how ICT continues to be a catalyst for efficient governance, business growth, and improved livelihoods. We extend our sincere gratitude to all stakeholders for their continued collaboration and feedback.

Together, we will consolidate Uganda's digital gains and build a prosperous, inclusive future for all citizens.

Tackling Uganda's Growing ICT E-Waste Challenge

Amid growing concerns over electronic waste, a pilot project was launched in August 2025 to collect and safely dispose of discarded gadgets such as mobile phones, computers, and chargers. The six-month initiative, implemented by the Ministry of ICT and National Guidance through implementing agency, the Uganda Communications Commission (UCC), in partnership with the National Environment Management Authority (NEMA) and the Kampala Capital City Authority (KCCA), aims to promote safer and responsible e-waste management. The project will establish regional drop-off points for the public to hand in unused or broken ICT devices safely.

Speaking at the launch, Dr. Aminah Zawedde, Permanent Secretary of the Ministry, highlighted the Ministry's ongoing efforts to tackle e-waste, noting that it introduced a National Electronic Waste Management Policy in 2012, strengthened by the National



Environment Act of 2019, and established measures to manage electronic waste across the country.

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In 2021, a national e-waste management center was launched by NEMA and the National Enterprise Corporation, but one center is not enough. We need regional facilities to ensure effective e-waste collection

nationwide.

- Dr. Aminah 7awedde





Uganda Hosts Inaugural Middle East & Africa Digital Summit

Uganda demonstrated its growing leadership in digital transformation by hosting the inaugural Middle East and Africa Digital Transformation Summit 2025 at the Kampala Serena Hotel from June 25 to 27, 2025. Held under "Driving theme, Digital Transformation for a Connected and Inclusive MEA Region," the summit convened more than 500 leaders, innovators, and government officials from across Africa and the Middle East to chart a roadmap for regional digital transformation.

The summit was co-organized by HiPipo, the COMESA Business Council, and Uganda's Ministry of ICT & National Guidance, with support from regional and global partners. This highlighted strong public-private collaboration, with stakeholders working together to ensure that digital transformation delivers

tangible benefits for citizens, while also emphasizing the importance of engaging investors and partners to create opportunities for current and future generations.

Prime Minister Rt. Hon. Robinah Nabbanja officially opened the Middle East and Africa Digital Transformation Summit 2025, delivering a keynote address on behalf of President Yoweri Kaguta Museveni. She highlighted ICT as a cornerstone of Uganda's inclusive and sustainable development agenda and called on delegates to invest in scalable technologies, artificial includina blockchain, intelligence, cybersecurity, fintech, affordable connectivity, and smart agriculture. Speakers throughout summit emphasised importance of building systems and skills that empower all citizens, especially youth, women, and underserved communities.





Empowering Uganda's Start-Ups Through Intellectual Property Education

Early this year, the Ministry of ICT National Guidance and (MoICT&NG), in partnership with Ngura Consult, conducted an Property Intellectual (IP) Clinic for Awareness Tech Founders, hosted at the National ICT Innovation Hub in Nakawa. The clinic marked as an important step in advancing the Ministry's ongoing efforts to strengthen Uganda's innovation ecosystem. Building on the launch of the Uganda ICT Intellectual Property Guidelines earlier in February, the clinic focused on safeguarding innovators' rights and promoting the commercialization of local innovations to generate sustainable This income. high-impact session emphasized the importance of integrating strona IP aovernance into Uganda's rapidly evolving tech landscape reframing intellectual property not as a complex legal requirement, but as a strategic asset essential for start up growth, competitiveness, and long-term

company valuation.

Flavia Opio, Team Lead at the National ICT Innovation Hub, crystallized the clinic's purpose, noting that while founders are commendable for moving at "lightning speed from idea to launch," they often overlook the legal ownership and

safeguarding of those brilliant ideas. She stressed that the Hub's mission is to help them recognize, protect, and ultimately monetize these intangible assets which are the true drivers of a company's worth.

The event's expert line-up delivered practical guidance focused on demystifying IP, which is essentially the legal term for of the mind, creations encompassing everything from inventions to artistic works, designs, and commercial symbols. protections grant These the innovator exclusive rights to exploit and benefit from their providing vital creation, a incentive that spurs economic growth.







Connected for Victory as Uganda's Digital Strength Shines at CHAN 2024

East Africa came alive as the Total Energies **Nations** African Championship (CHAN) made history, being co-hosted for the first time by Uganda, Kenya, and Tanzania. From August 2 to August Kampala's iconic 2025, Mandela National Stadium hosted key matches, including the thrilling third-place playoff witnessed by over 34,000 passionate fans. Years experiencing Ugandan ago, football meant being in the stadium, miss a match, miss the action. CHAN 2024 told a different story; the roar of a packed stadium cheering the Cranes against South Africa was mirrored by thousands more streaming the game online, sharing clips on

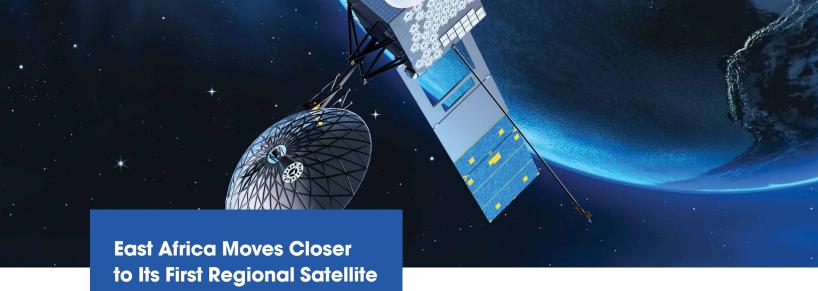
different social media platforms, and following updates on their phones.

The Ministry of ICT and National Guidance, heading ICT operations, accreditation, and digital ticketing, ensured secure and efficient internet connectivity throughout CHAN 2025. Digital tickets replaced paper stubs, counterfeits eliminating and simplifying crowd control. Robust cybersecurity safeguarded systems, broadcasting ticketing feeds, and accreditation databases, while expanded mobile networks enabled real-time communication for security, protocol, media, and event teams, medical, strengthening stadium safety and emergency response.



At the heart of Uganda's digital revolution, the African Center of Excellence in Bioinformatics and Data-Intensive Sciences (ACE-Uganda) has launched the She-Data Science Program, a transformative initiative equipping young women with vital skills in data science, artificial intelligence, and bioinformatics. Officiating the launch, Dr. Aminah Zawedde, Permanent Secretary of the Ministry of ICT and National Guidance, hailed it as "a step toward ensuring women are full participants in shaping the technologies and solutions of tomorrow."





Regional leaders have reaffirmed their commitment to developing a Partner States-owned communication satellite, a bold step toward achieving universal, affordable, and reliable connectivity across East Africa. The decision followed high-level deliberations at the Northern Corridor Integration **Projects** ICT (NCIP) Infrastructure **Development Cluster Meeting**

held in Kigali, chaired by Dr. Aminah Zawedde, Uganda's Permanent Secretary, Ministry of ICT and National Guidance.

The meeting marked a major stride toward regional data sovereignty and digital inclusion, with Partner States agreeing to co-fund the feasibility study and accelerate implementation of this transformative initiative.

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Uganda Charts a Smarter, Data-Driven Future

Uganda is taking bold strides toward a more connected nation Multi-Stakeholder following the Validation Workshop of the National ICT Infrastructure Spatial Data Store (NISDS) Baseline Study held in Kampala. Led by the Ministry of ICT and National Guidance, partnership with NITA-Uganda and Esri Eastern Africa, the workshop brought together key government agencies, private sector players, and development partners to validate findings and chart the next steps toward a unified national data platform.



Once implemented, the NISDS will serve as a single source of truth for ICT infrastructure planning eliminating duplication, improving coordination, and driving smarter investments across sectors.





From Tokyo to Osaka, Ugandan innovators and government officials embarked on an inspiring 10-day journey through Japan's cutting-edge tech ecosystem. The UJ-Connect ICT Study Tour not only strengthened ties between Uganda and Japan but also opened new doors for collaboration in smart infrastructure, cloud services, and digital transformation. From pitching at Expo 2025, Osaka to forging partnerships with tech giants like Hitachi and KDDI, Uganda's innovators showcased the nation's growing influence on the global innovation stage.





From visiting Korea's world-class digital government centres to learning from innovators at NAVER Cloud and STEPI, the Ugandan team gained hands-on exposure to the systems powering one of the world's most advanced e-governments. Their insights will help strengthen Uganda's digital leadership and inform the development of national frameworks on Al governance, data integration, and smart public service delivery.







Advancing ICT Infrastructure Standards Through Stakeholder Collaboration Infrastructure

The Ministry of ICT and National Guidance successfully convened a Validation Workshop for Guidelines on ICT Infrastructure for Buildings, Roads, and Transport on 4th June 2025 at the National ICT Innovation Hub in Nakawa. This marked a significant milestone in the effort to standardize and harmonize the deployment of fiber optic infrastructure across Uganda's built environment.

The guidelines, developed through extensive stakeholder consultations during the 2024/25 financial year, are intended to support the implementation of the National Broadband Policy 2018 and address persistent challenges associated with ICT infrastructure deployment. Despite the existence of regulatory frameworks such as the Interconnection and Access Regulations of 2019 and UCC's

infrastructure sharing guidelines, poor coordination has led to repeated trenching of newly constructed roads, an increase in visual clutter caused by overhead environmental wires, and degradation, including unnecessary cutting of trees. These challenges highlight the need for enforceable standards that promote infrastructure sharing and protect public investments.

In his opening remarks, Silas Ngabirano, Assistant Commissioner for ICT Infrastructure Development, highlighted the urgency of finalizing the fiber deployment guidelines. He noted that existing policies have hindered poor been by implementation and lack coordination among service providers, leading to repeated road damage, urban clutter, environmental harm.



Strengthening Uganda's Telecom Infrastructure for a Digital Future

On April 24th, 2025, President Yoweri Museveni hosted strategic a meeting at State House, Entebbe with a delegation led by Dr. Aminah Zawedde, Permanent Secretary of the Ministry of ICT and National Guidance. The delegation included officials from the Uganda Communications Commission (UCC) and American Tower Uganda (ATC Uganda). The meeting focused on strengthening security and reliability Uaanda's telecommunications infrastructure, essential for national communication and service delivery.

President Museveni emphasized the need to classify telecom towers as critical national infrastructure to combat vandalism. He proposed integrating surveillance systems on towers with national security networks for real-time monitoring

and called for stricter legal action, including the denial of bail to vandals. He also encouraged telecom companies to reinforce towers with tamper-proof materials and install cameras.

ATC Uganda, which operates over 4,500 nationwide, towers committed to enhancing security. CEO Dorothy Kabagambe Ssemanda noted the company's UGX 4.5 trillion investment and its partnerships with over landlords hosting sites. tower sianificantly improving rural She incomes. appealed government support to connect more than 1,000 remote tower sites to the national grid, explaining that some require power line extensions of 10 to 15 kilometers. Despite already extending 2,200 kilometers of power lines through a UGX 120 billion investment, gaps remain in remote areas.







This training is aligned with Uganda's broader vision to build an inclusive digital economy by promoting universal access to ICTs, enhancing digital literacy, and bridging the digital divide, especially among marginalized groups such as persons with disabilities.

- Dr. Aminah Zawedde, Permanent Secretary at the Ministry of ICT and National Guidance.

Digital Inclusion for the Visually Impaired in Uganda

The Ministry of ICT and National Guidance, through the Uganda Institute of Information and Communications Technology (UICT), has concluded an eight-day specialized training program titled "Introduction to Computer Basics for the Visually Impaired" (ICBVI). Conducted in partnership with the International Telecommunication Union (ITU), the initiative aimed to equip 30 participants, including visually impaired, partially sighted, and sighted individuals, with practical digital skills to navigate today's technology-driven world.

Facilitated by Prof. Cristian Bernareggi from the University of Turin, Ms. Roobi Roobi, and Sada Kaane from Senegal, the training offered a hands-on, inclusive learning environment. Participants were introduced to screen reader technology, keyboard shortcuts for navigation, document creation in Microsoft Word, and email management.





Over 10,000 Ugandans have already learned valuable digital skills through government programs. This represents a significant step that underscores the importance of digital training in transforming Uganda. As the Ministry of ICT and National Guidance, we've made digital training one of the five main goals in our Digital Transformation Roadmap for 2023/24–2027/28. This isn't just about teaching people how to use a computer; it's about empowering them to

do so. It's about preparing our workforce, empowering our citizens, and ensuring Uganda maintains a strong presence in the rapidly evolving global economy.

Setting National Standards

To achieve this, we signed a five-year deal with ICDL (International Certification of Digital Literacy) Africa in January 2023. Our goal was to develop national digital skills standards and offer certified training in government and schools. This partnership is already making a real difference.

- Refugees, who are among the most vulnerable, have received training in computer literacy, cybersecurity, and digital marketing.
- By mid-2025, over 1,500 refugees in Kampala, Arua, Koboko, and Kiryandongo were trained. An impressive 619 individuals earned their ICDL certificate, achieving an 86% success rate.
- These skills are helping refugee businesses and schools in the host communities use digital tools to improve how they earn a living and find opportunities.





Over 200 Government Communicators Graduate from Strategic Communications and Digital Skills Training

The Ministry of ICT and National Guidance, in partnership with MultiChoice Africa Holdings through MultiChoice Uganda, concluded a successful strategic communications and digital skills training programme for over 200 Government Communications Officers.

The graduation ceremony was held on Friday, 11th July 2025, at the National ICT Innovation Hub in Nakawa and was officiated by Dr. Aminah Zawedde, Permanent Secretary at the Ministry of ICT and National Guidance. The week-long programme, conducted in two



cohorts from 7th-8th and 9th-10th July 2025, is part of a broader Memorandum of Understanding signed in 2024 to promote digital literacy, responsible communication, and capacity building within the public sector.

Participants were trained in crisis management, localization government communication, visual storytelling, through media, and combined sessions that expert instruction with practical case studies and group exercises. Dr. Zawedde emphasized the importance strengthening public communication, noting that "through this training, we have laid a strong foundation for enhanced citizen engagement and national development," and expressed pride in "tapping into MultiChoice Uganda's extensive expertise in broadcasting and digital content development."





The newly appointed Board of Directors of the Uganda Communications Commission (UCC), led by Dr. Charity Basaza Mulenga, was officially sworn in at the Ministry of ICT and offices. The National Guidance Board comprises professionals from diverse fields, including technology, law, and public health, all committed to fostering innovation and guiding Uganda's digital transformation. Along with Dr. Basaza, the Board includes Mr. Stephen D. Kabugo, Mr. Benard Katureebe, Eng. Paul Odoi, Hon. Sylvia Namabidde Musisi, Ms. Hawa

Tuku, Eng. Geoffrey Agoi, and Hon. William

Nyombi Thembo. The ceremony was officiated

by Hon. Dr. Chris Baryomunsi, Minister of ICT

and National Guidance, and Hon. Godffrey

Kabbyanga, Minister of State for National

of Directors Sworn In

Hon. Kabbyanga congratulated the new board members and stressed the importance of integrity and loyalty. "You have been carefully selected to serve Uganda, and I urge you to uphold these values in your roles," he said. He also discussed the challenges of

regulating the media, particularly concerning misinformation and hate speech. "It is essential to stay within our defined roles to ensure effective collaboration between the Ministry, UCC, and all stakeholders."

Hon. Dr. Chris Baryomunsi followed with remarks on the significance of the new Board's role. He praised their selection, stating, "This Board has been chosen to drive Uganda's digital transformation." Dr. Baryomunsi thanked the outgoing Board and emphasized continuity in Uganda's ICT policies.

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Guidance.



"Beera Ku Guard" Campaign Launched to Promote Information Security

A nationwide public awareness campaign dubbed "Beera Ku Guard" was launched by National Information Technology Authority - Uganda (NITA-U) in partnership with the Personal Data Protection Office (PDPO).

The campaign is aimed at increasing national consciousness around cybersecurity, data protection, and privacy, both online and offline. The campaign, whose name translates to "stay guarded, and on the lookout," has been officially unveiled at a media event hosted at Serena Hotel, Kampala, and officiated by the Dr. Hatwib Mugasa, Executive Director of NITA-U.

Representing the executive director at the launch, Arnold Mangeni, the

Director, Information Security at NITA-U emphasized that digital development must be anchored in trust, responsibility, and safety.

"We cannot talk about a modern, digital Uganda without putting safety and trust at the center. 'Beera Ku Guard' is a call to action for every citizen, public servant, and private actor to safeguard personal data and use digital platforms responsibly," he said. He added that the campaign reiterates the Government of Uganda's commitment to building a secure, inclusive, and accountable digital ecosystem for all Ugandans.



Driving Mindset Change and Civic Awareness Across Uganda

National The Guidance Department has recorded significant progress in advancing civic education, promoting mindset change, and strengthening citizen engagement across Uganda. Guided by its mandate to foster patriotism, unity, and responsible citizenship, the Department implemented several initiatives aligned with the national goals of effective governance and social transformation.

In collaboration with community organizations, the Department held a strategic planning meeting with over 100 members of Umoja wa Amani Kwanza to strengthen community mobilization strategies for democratic participation. To further enhance public team engagement, the participated in a TV show on U24,

focusing on building trust and encouraging youth participation in forthcoming general elections. Additionally, awareness sessions on national interest and the common good were conducted in secondary schools across Kiboga, Kyankwanzi, and Wakiso, equipping students with knowledge about their role in nation-building.

As part of efforts to promote peacebuilding and prevent violent extremism, the Department facilitated a capacity-building workshop for 100 Uganda Human Rights Commission (UHRC) staff and Pentecostal religious leaders at Entebbe Resort Beach Hotel. The training enhanced participants' skills in peacebuilding, dialogue, and countering radical ideologies at community level.





Sectoral Performance Review Workshop Convened to Advance Digital Transformation Agenda

The Ministry of ICT and National Guidance held two-day a Performance Review Retreat from 17th to 18th June 2025 at Mestil Hotel, to assess progress under the Digital Transformation Programme for the Financial Year 2024/25. The retreat also focused on aligning institutional goals with the priorities of the newly adopted National Development Plan IV (NDP IV), while drawing lessons from the final implementation year of NDP III.

The retreat brought together the top Ministry's leadership, departmental affiliated heads, agencies, Members of Parliament from the ICT and National Guidance Committee, and key development partners. The gathering provided a review platform to sector performance, address challenges, and chart a clear course for improved service delivery and digital advancement in Uganda.

In her opening remarks, Permanent Secretary Dr. Aminah Zawedde emphasized the importance of the gathering, noting that "this annual performance review meeting has been organized mainly to take stock of the achievements of the Digital Transformation Programme in the FY 2024/25." She added that with the close of NDP III, "the goal is to increase ICT penetration and the use of ICT services for social and economic development."

Hon. Godfrey Kabbyanga, Minister of State for ICT and National Guidance, participants welcomed commended Parliament for their continued support. "Uganda's ICT sector is one of the most vibrant and fastest-growing within the region," he said. "This meeting is an opportunity for us to strengthen partnerships in working towards more effective a implementation of the Programme Implementation Action Plan." He further reaffirmed political the leadership's commitment to mobilizing providing strategic resources and guidance for the sector's continued growth.

MoICT & NG

Staff Spotlight



The AIG Public Leaders Programme Odyssey

For six transformative months, I had the privilege of participating in the 4th cohort of the AIG Public Leaders Programme 2024, hosted by the prestigious Blavatnik School of Government at the University of Oxford. This experience was not just an educational course but a profound professional and personal journey that reshaped my understanding of public service.

Sponsored by the Aig-Imoukhuede Foundation, the programme is designed to empower African leaders to navigate the complexities of governance. Among the many insights gained, three core lessons profoundly altered how I engage with leadership challenges in Uganda.

First, was the module on Harnessing Digital Technology that revolutionized my perspective on technology in governance. Rather than viewing it as a mere technical necessity, I learned to see digital tools as vital enablers of transparency, accountability, and equitable

service delivery. Through real-world examples peer discussions, I discovered how simple digital solutions dismantle barriers. can reduce corruption, and extend services to underserved communities.

The Governance in Challenging and Changing Times module equipped me with adaptive leadership emphasized skills. l† the importance of understanding the human and political nuances of complex situations, fostering dialogue, and building coalitions for meaningful change rather than imposing top-down directives.





Essential ICT Tips-

Top 10 Cybersecurity Tips



Use Strong, Unique Passwords

Avoid simple or repeated passwords. Use a mix of upper/lowercase letters, numbers, and symbols. Consider a passphrase like "MyDogRuns@6AM!" that's easy for you but hard for attackers.



Be Wary of Phishing

Don't click suspicious links or attachments in emails, texts, or social media. Verify the sender if you're unsure, and type addresses manually into your browser.



Enable Multi-Factor Authentication (MFA)

Always turn on MFA (e.g., SMS code, authenticator app, biometrics) for email, banking, and social media. This adds a critical extra layer of security.



Use Secure Wi-Fi

Avoid public Wi-Fi for sensitive activities like banking. If necessary, use a VPN to encrypt your traffic.



Keep Devices & Apps Updated

Enable automatic updates on your phone, computer, and apps. Many cyberattacks exploit outdated software.



Install Security Software

Use reputable antivirus/antimalware solutions and turn on built-in firewalls. These provide an important baseline defense.



Back Up **Important Data**

Regularly back up files to an external drive or a trusted cloud service. Ransomware or device failure won't hurt as much if you have backups.







Be Careful What You Share Online

Oversharing personal info on social media (birthdays, addresses, travel plans) makes you a target for scams, identity theft, or burglary.

Secure Your Mobile Devices Stay Informed

Use a PIN, password, or biometrics (fingerprint/face recognition). Install apps only from official app stores, and review app permissions.

Cyber threats evolve quickly. Follow trusted sources (like national CERTs, banks, or tech companies) for alerts and guidance.

Pictorial



Hon. Dr. Chris Baryomunsi, Minister of ICT & National Guidance delivering a statement on behalf of the Government of Uganda at the 28th Universal Postal Congress.



Hon. Joyce Nabbosa Ssebugwawo, Minister of State for ICT at MoICT&NG while at the New Space Africa conference in Cairo Egypt.



Hon. Godfrey Kabbyanga officiating at the Regional Broadcasters Conference in Mbale City, engaging broadcasters and regulators on election coverage guidelines ahead of the 2026 polls.



The Digital Economy Panel at the 2nd National ICT Summit 2025 dives deep into translating national strategies (NDP IV, Digital Uganda Vision 2040) into economic value.



Mr. Ambrose Ruyooka, Assistant Commissioner for Research and Development at the Ministry of ICT & National Guidance, delivering the keynote address on behalf of the Permanent Secretary, Ministry of ICT and National Guidance; during the 2nd Annual ICT Summit 2025.



SEACOM briefs Hon. Dr. Monica Musenero Masanza, Minister of Science, Technology Innovation, on their digital connectivity solutions at the 2nd Annual National ICT Summit 2025, organized by the Information and Communications Technology Association of Uganda (ICTAU) in collaboration with the Ministry of ICT & National Guidance and the Ministry of Science, Technology & Innovation.



Ministers Dr. Chris Baryomunsi and Hon. Joyce Ssebugwawo welcome Rt. Hon. Robinah Nabbanja, Prime Minister of Uganda, to officiate the Middle East & Africa Digital Transformation Summit at Kampala Serena.



Hon. Godfrey Kabbyanga, Minister of State for National Guidance, with over 30 government communicators during a visit to NMS, where they explored the real-time Delivery Monitoring Tool (DMT).



Government communicators participate in a group exercise during the Strategic Communications and Digital Skills training organized by MolCT&NG in partnership with MultiChoice Uganda.



Hon. Chris Baryomunsi, Minister of ICT & National Guidance awarding team "Kwetu" (students currently at Isbat University) at the Entrepreneurship Booster Platform (YEEPAD PROJECT) Hackathon organised by Woord en Daad.



The Ministry, in partnership with ICDL Africa, celebrated a milestone after successfully training over 1,230 refugees in internationally recognized digital skills.

Editorial Team:

- Chief Editor
 - Moses Watasa
- Editor
 - Pearl Natamba
- Content
 - Winfred Nankanja
 - Fiona Luboga
 - Pearl Natamba
 - Stella Aringo
 - Eng. Alfred Joseph Bogere
 - Florence Mukankusi
 - Sandra Natukunda
 - Gloria Noeline Nassuna

- Art Direction
 - Pearl Natamba
- Photography
 - Justin Kato
 - Kulu Erick
- Design & Production
 - GMA Ventures



Connect with us.

ICT House Plot 10/12 Parliamentary Avenue P. O. Box 7817, Kampala, Uganda +256 414 236262 Email: ictinfo@ict.go.ug

www.ict.go.ug

(in) MolCTUg │ (X) MolCT_Ug

@ministryofictnationalguida3600



